



Downton and Ali Associates

Unit 59 Dartford Business Park
Victoria Road
Dartford DAI 5FS

Hoping You are Safe and Well

I would like to introduce myself to you, as you are aware from the Director of Lighthouse Services Limited Barry Davis's letter, I have purchased his business assets and the rights of servicing the company's clients going forward.

I myself have been in the industry 30 years with a wealth of experience and myself and my staff look forward to welcoming you. Our intent going forward is to provide you with the best service and most appropriate advice for all your financial matters. As a member of the Openwork Ltd, we have access to a large infrastructure of assistance, which enables us to provide our clients with 21st century technology and service. You will see below that Openwork provides a centralised policy serving system, this is just one of many facilities that you will now be able to benefit from

As a valued client I am writing to you to confirm that with effect from 31st July 2020, Lighthouse Services Ltd will start the process of deregistering with the Financial Conduct Authority and advisers within Lighthouse Services Ltd will no longer be providing advice under the Firm.

Barry Davis Director of Lighthouse Services Limited, will stay within the industry and to move to Downton and Ali Associates which is an Appointed Representative of Openwork Ltd, as will his advisors to ensure continuity for yourselves going forward, this I feel truly benefits all and I am most happy to welcome them to the team here.

As part of the move to Downton and Ali Associates, servicing of your existing policies will be streamlined into the Openwork Ltd and Downton and Ali systems. Some of the servicing will be conducted by Group Policy Services Ltd (GPS). This company is a specialist whole of market company and is an Appointed Representative of 2plan Wealth Management Limited (2plan), a wholly owned subsidiary within the Openwork Group.

In due course the team at GPS will make contact with you to introduce themselves, provide their details and also where appropriate, arrange for a Client Agreement to be signed and returned to enable them to continue with the agreed service level arrangements you have in place currently with Lighthouse Services Ltd. As I mentioned above, some portion of your servicing will be conducted by GPS on our behalf.

It should be noted that nothing will change with regards to your individual policies that are in force and these will remain in force unless you instruct otherwise. You should see no material difference in the way things happen with your policies, they will simply be managed by GPS just as they are now.

Again I am looking forward to welcoming you and sharing our knowledge to further enhance all your financial needs going forwards and we will as a matter of courtesy and with our wish to get to know you, be in Contact directly with you over the coming months.

If you have any queries surrounding this letter, please do not hesitate to contact us.

I wish you well and keep safe in these current unprecedented times.

Kind Regards

Brian Downton
Practice Partner and Financial Planning Consultant

Protection ♦ Pensions ♦ Investments ♦ Mortgages ♦ Insurance

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Downton and Ali Associates is an appointed representative of Openwork Limited which is authorised and regulated by the Financial Conduct Authority.